

RFR DOS 07-001
Document Identification Authentication Solution

Answers to Submitted Questions
October 4, 2006

Question	RFR Page # Reference	Answer
How many copies of the proposal need to be submitted? Is email the only submission required?	N/A	Only one copy of the proposal is required. Pursuant to the "Submission Requirements" detailed on page 6 of the RFR (RFR DOS 07001), proposals may be submitted by e-mail, by post or hand delivered. Please refer to page 7 "Submission Requirements" for detail.
Does MA DOS plan to network the Document Authentication system to a centralized storage server?	Page 1	DOS may network the Document Authentication system to a centralized storage server(s) at some future time. Please refer to page 2 "Interoperability" for detail.
Does MA DOS accept and want to scan documents larger than a passport as part of this system?	Page 2, "Details and description of products and services sought," bullet 4	DOS does not anticipate the need to authenticate documents larger than a passport. If DOS integrates the basic document authentication system into a networked data collection and storage system, as described in the answer to the second question above, DOS anticipates that it will need to scan 8.5 "x 11" documents, including application forms, into that system using a conventional scanner. But in that eventuality, the system would not need to authenticate these additional documents.
Please provide examples of the types of non-identity based documents? Can you provide the size (DL/ID, 8x11", etc.) of these documents?	Page 2, "Details and description of products and services sought," bullet 7	DOS is considering issuing certificates to persons who complete mandated asbestos and lead training courses. Commercially available security paper that incorporates such security features as microprinting, holograms and invisible images would likely be used to print these certificates. DOS does not anticipate that these documents would be larger than a passport. If DOS decided to issue these certificates, it would work with the bidder in the selection of the security paper. A bidder should indicate in their response the maximum size document that may be authenticated by its system.
How will the images be used? <ul style="list-style-type: none"> ▪ Viewing? ▪ Authentication? ▪ Investigation? 	Page 2, "Interoperability," bullet 1	The images currently stored in the licensing system database that DOS currently uses are digital photographs of license applicants. These are used for all three of the purposes stated in this question. If DOS subsequently develops a centralized data storage database that is integrated with the document authentication system, which is the subject of this RFR, the images to be stored would likely include not only these photographs but also JPEG files of the license application forms and training certificates. These too will be used for all three of the purposes stated above.

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How long (days, months, years) will MA DOS want to store the documents? How many documents are scanned for a typical applicant?	Page 2, “Interoperability,” bullet 2	If DOS subsequently develops a centralized data storage database that is integrated with the document authentication system, which is the subject of this RFR, it anticipates that it will want to store the documents for a minimum of ten years. An application would typically consist of an average of six 8 “x 11” pages.
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